One-stop service for delivery
Open source enables unlimited and easy integration of external services
• Delivering e-journals and e-books subscribed by the library.
  SFX is used for resolving links both in local and in PCI results.
• Remote access to licensed material with EZproxy.
  Seamless delivery of licensed material for users who have signed into Library UI and are authorized to access it.
• Integration of ILS patron functionalities: authentication, holds, interlibrary borrowing, fines, online payment, etc.
• Reference export, managing and sharing favorites, sharing in social media, comments and rating, etc.

One-stop service for delivery
All library resources discoverable in same user interface with single search

Local Finna index
Library’s own catalog, institutional repositories, database descriptions and e-journals.
To be discussed: in what extent should we harvest also OA-journals to Finna index?
• With Finna’s admin interface each library can select and switch on data sources from the index and make them searchable in their library UI.

Primo Central Index
Journal articles, eBook collections, international repositories, reference databases.
To be discussed: institutional repositories also in PCI?
Why not in Finna index?
• The knowledge of subscriptions and licensed materials would be hard to access and very laborious to manage.
• Some of these resources require authorization and have limitations of sharing the metadata.

Does it blend?
Problems in showing all results in one list from two sources: great difficulties with relevancy, facets and search behavior consistency. Two-column search result list wasn’t very usable and seldom implemented by libraries. It raised another usability problem recorded in tests with researchers: PCI resources needed to be more present.
One solution:
Using clearly labeled result list tabs and showing a snippet of suggestions from PCI when available.

National view of Finna 6/2016
• +11 million entries
• +1,3 million records available online
• Material provided by +100 libraries, archives and museums.
  Number of organisations is expected to grow up to 400.
• +30 research libraries

Discovery
• Single search combines the materials of libraries, archives and museums.
• Deduplication of search results

Delivery
• Library service functions like renewing loans or reserving materials. Useful for patrons who have library cards of several libraries.
• Under way: archive and museum service functions

Researcher’s needs
• With the materials of archives and museums as well as libraries, Finna.fi serves especially the needs of researchers in humanities, arts and social sciences.
• Under way: serving the needs of wider researcher audiences if more OA materials will be included.

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